

The Transforming Health Peak Consumer and Community Engagement Committee

Communiqué 4 – January 2016

Peak Committee Action Plan: progress on two themes.

Access

Concerns regarding adequate access at the Queen Elizabeth Hospital & the new Dental Hospital would be raised with the Minister and the Committee considered various solutions.

Vulnerable Populations

Committee commitment to collaborating with Aboriginal & Torres Strait Islander community representatives, progressing engagement in Transforming Health.

Transforming Health Update

Transforming Health's Clinical Ambassador, Dorothy Keefe; interim Chief Transformation Officer, Maree Geraghty; and the Executive Director, Policy and Commissioning, SA Health, Sinead O'Brien briefed members and responded to their questions.

Dorothy confirmed that Transforming Health's vision of "best care, first time, every time" was supported by the involvement of over 400 clinicians in developing new, and refining existing, patient care systems in our hospitals. Transforming Health is committed to the Enterprise Patient Administration System (EPAS) as it is essential to a quality health service. Transforming Health would spread beyond the hospital system to the whole health system. The committee is aware of the need to address the entire system to ensure quality, linked up consumer centred care.

In response to specific queries, the committee were assured that:

- appropriate consultation was, and would be, in place relating to the changes associated with the Queen Elizabeth Hospital
- convenient disability access to the new dental hospital and delay on the chronic pain management care pathway would be investigated
- consideration of the needs of culturally & linguistically diverse consumers would be addressed – to identify these needs, data on consumer profiles will be collated in all hospitals.

Members discussed the presence in the community of opinions and advice about aspects of Transforming Health which are not always factual and sometimes negative. Transforming Health leaders are available to attend community meetings. The Committee encourages all health consumers to access accurate information about Transforming Health.

If you have any questions or comments about this communiqué or Transforming Health, then please contact Health Consumers Alliance on email info@hcasasn.au or telephone 08 8231 4169.

