

## Board Position Statement

HCA Project: Transforming Health Consumer and Community Engagement Forum and Strategy  
May 2015

### Purpose

SA Health has provided a one-off grant to the Health Consumers Alliance of South Australia (HCA) to *assist in 'kick starting' the Consumer and Community Engagement Forum and Strategy.*

This Board Position Statement summarises how HCA will approach this project.

### Partnering with SA Health to Transform Health

HCA is pleased to have the opportunity to partner with SA Health in Transforming Health. In undertaking this project HCA will:

- Remain consistent with our Vision, Mission and Values
- Operate in accordance with National Health and Safety & Quality Standard 2: Partnering with Consumers
- Maintain the role of facilitator, seeking at all times to enable and communicate consumer and community views
- Partner strategically with representative consumer and community organisations and groups to maximise reach in our communications
- Ensure we engage partners who represent, and are trusted by, vulnerable consumers
- Establish and maintain honest, accessible online information and communication
- Respect the lived experience of consumers
- Use evidence-informed consultation processes to inform planning, activities and recommendations
- Openly state if/how HCA's views as an organisation differ from those identified during public consultation
- Publicly identify the scope and limits of consultation and communication possible with the resources available
- Seek to ensure consumers and the community inform all aspects of Transforming Health through a strategic approach that goes beyond a communication strategy and works across the Transforming health governance structure and processes.