

Transforming Health Consumer and Community Engagement Committee

Communiqué 12 – March 2017

The Transforming Health Consumer and Community Engagement Committee (TH CCEC) was established in July 2015 following recommendations from a consumer and community workshop held in May 2015.

At this month's meeting the committee discussed the 'Working Together Forum: Mental Health, Primary Health and Transforming Health' held on Friday 17 February 2017, the report is on the HCA website. HCA and the TH CCEC convened the forum with the purpose of providing an insight into how aspects of the consumer experience of health services connected and focused on consumer centred care. Overall the presentations provided a very good picture of how this work is progressing and insight into the consumer as central to innovating, developing and implementing care services. There were several recommendations made by participants and the TH CCEC agreed on an initial focus on two:

- Working towards community empowerment through health promotion and health literacy by collaborating with the Primary Health Networks and the relevant theme of the Thinkers in Residence program, which is facilitated by the Don Dunston Foundation
- Using this type of forum to build collaborations and address capacity building in the community, for example with the National Disability Insurance Scheme. HCA will facilitate a related forum on May 10, details are on HCA website.

Committee members noted aspects of progress with Transforming Health which provide an opportunity for health consumer and community engagement including:

- Modbury Hospital Open Day, Saturday 8 April 2017 10 am – 2pm, showcasing the new Rehabilitation Centre - see the new facilities and speak to health professionals about hospital improvements.
- Noarlunga Hospital Open day on Saturday 13 May 2017 10-2pm, showcasing a new day surgery unit, two new operation theatres and larger recovery areas, other upgrades include dedicated spaces for children and families in the ED and a more spacious renal dialyses unit.
- Preoperative Assessment for Elective Surgery Workshop, Tuesday 4 April from 2-4pm at the Pavilion on the Park. Go to www.hcasa.asn.au for more information on registering.
- Trauma Governance Framework and Statewide Model of Care workshop, Wednesday 12 April from 4-6pm at the Pavilion on the Park. Go to www.hcasa.asn.au for more information on registering.

The committee also reviewed the Transforming Health Evaluation Pathway and made recommendations about measures including patient experience and gauging the impact of this reform program.

The new Royal Adelaide Hospital is getting ready for opening. HCA and committee members will be collaborating with the nRAH team, preparing for this event to ensure health consumers have opportunities to tour the facility and engage with emerging and existing consumer representation.

The TH CCEC will be discussing the plans for the closure of the Repatriation Hospital at its April meeting and will provide information through networks and this communiqué.

The Transforming Health website is updated regularly and provides information about the program: transforminghealth.sa.gov.au. The HCA website also has a page on Transforming Health and you can subscribe to HCA's eNews at www.hcasa.asn.au. If you have any questions or comments about this communiqué or Transforming Health, then please do contact HCA on email info@hcasa.asn.au or telephone 08 8231 4169.