

Transforming Health Consumer and Community Engagement Committee

Communiqué 16 – July 2017

The Transforming Health Consumer and Community Engagement Committee was established in July 2015 following recommendations from a consumer and community workshop held in May 2015.

Steve Tully, Chair of the Health Performance Council (HPC) and Nicolas Cugley, HPC secretariat, presented to the committee about the HPC role in evaluating Transforming Health. Steve reflected on the limited impact Transforming Health could have, given it is only part of the picture in our efforts to reform and improve the health system. He, like many of the committee members in previous discussions, talked about Federation, the state and commonwealth control of health as an enabler or barrier to successful health reform. Nicolas spoke to the two HPC reports related to TH evaluation which are available [here](#). He advised the committee the HPC evaluation focus is on limited patient groups, indicators, and on medical and surgical activity. The results of this monitoring will go into a report on the review of the performance of the whole SA health system.

Lynne Raw, Coordinator TH Evaluation, SA Translation Centre, provided an overview of the five themes of the TH Evaluation which included: Patient-Centred Experience; Staff Engagement; Clinical Outcomes; System Outcomes and Population Health Outcomes. Each theme is investigating TH by asking questions about the original standards being met; how much money has been saved; whether the length of stay has been reduced and whether the number of deaths in hospital has been reduced. The committee raised concerns about the long-term outcomes not including improved consumer engagement, and how the report and its recommendations will inform SA health reform into the future. The report is due in April 2018.

This committee's terms of reference and operation will finalise by the end of 2017. To prepare for this, the committee began to explore their learnings, experiences and achievements. Currently the committee is developing a reflective communication on:

- Lessons from the experience of engaging in Transforming Health
- Developing a report summarising the strengths and challenges of consumer and community involvement with SA Health
- Making recommendations about how consumer and community involvement will continue to shape consumer-centred care in the SA health system.

The Transforming Health website is updated regularly and provides information about the program: transforminghealth.sa.gov.au. The HCA website also has a page on Health Reform and you can subscribe to HCA's eNews at www.hcasa.asn.au. If you have any questions or comments about this communiqué or Transforming Health, then please contact HCA on email info@hcasa.asn.au or telephone 08 8231 4169.