

Communique - Issue 2, August 2017

Oakden Response Plan

Oversight Committee

The SA Health Oakden Response Plan Oversight Committee was established in June 2017 to provide oversight and guidance to SA Health in implementing the six recommendations outlined in [The Oakden Report](#), which was undertaken by the Chief Psychiatrist as an independent statutory officer under s90 of the *Mental Health Act 2009*.

The recommendations, which can be read in full in the [Response to the Review](#) document, cover the following:

- > Development of a specialised contemporary model of care for people over 65 years of age who live with the most severe forms of disabling mental illness and/or extreme behavioural and psychological manifestations of Dementia (Recommendation 1)
- > The provision of appropriate infrastructure to implement the model of care (Recommendation 2)
- > Development of a staffing model that utilises the full range of members of a multi-disciplinary service (Recommendation 3)
- > Development of a new and appropriate clinical governance system (Recommendation 4)
- > Ensuring there are people in senior leadership positions that can create a culture that values dignity, respect, care and kindness for both consumers and staff (Recommendation 5)
- > Development of an action plan based on Trauma Informed Principles and the six core strategies developed by the National Centre for Trauma Informed Care (NCTIC) (Recommendation 6).

Six expert working groups will be established to implement each of the recommendations. Each group will focus on achieving contemporary services which are customer centric, developmental and best practice.

Expert Working Groups Update

Recommendation 1: Statewide Model of Care Expert Working Group Update

The Statewide Model of Care Expert Working Group has been established in response to Recommendation 1.

Under the leadership of Dr Duncan McKellar, Clinical Head of Unit, Older Persons Mental Health Service, the Expert Working Group has had three meetings to date and is currently planning and developing content for the Model of Care Forums being held in August. The Model of Care Expert Working Group membership comprises a broad range of clinicians, stakeholders, industry partners and lived experience consumers from across the state.

The Forums will provide an overview of the existing Older Persons Mental Health Service and examples of contemporary models of care from around Australia and the globe.

Forum for Consumers, Carers, Family members and Advocacy Representatives

- > Thursday 17 August 2017
- > 9.00am to 12.00pm
- > Adelaide Pavilion, Corner of South Terrace & Peacock Road, Adelaide

Forum for SA Health Staff and Industry Partners

- > Thursday 17 August 2017
- > 1.00pm to 4.00pm
- > Adelaide Pavilion, Corner of South Terrace & Peacock Road, Adelaide

Recommendation 2: New Facility / Building Expert Working Group Update

An Expert Working Group is currently being established to address Recommendation 2.

Recommendation 3: New Staffing Model Expert Working Group Update

The New Staffing Model Expert Working Group will develop out of the work being undertaken in the Model of Care Expert Working Group.

Recommendation 4: Quality and Safety Expert Working Group Update

An Expert Working Group is currently being established to address Recommendation 4.

Recommendation 5: Culture Expert Working Group Update

The SA Health Oakden Response Plan Oversight Committee is considering options for the establishment of an Expert Working Group to address Recommendation 5.

Recommendation 6: Restrictive Practices Expert Working Group Update

The Restrictive Practices Expert Working Group has been established in response to Recommendation 6.

Under the leadership of Dr Aaron Groves, Chief Psychiatrist, SA Health, the Expert Working Group met for the first time on Wednesday 9 August 2017 and will continue to meet fortnightly. The Restrictive Practices Expert Working Group membership comprises a broad range of specialist clinicians, stakeholders, industry partners and lived experience consumers from across the state.

SA Health Oakden Response Plan Oversight Committee and Expert Working Groups Partnering with Consumers

As part of SA Health's commitment to partnering with consumers, the SA Health Oakden Response Plan Oversight Committee and Health Consumers Alliance of SA (HCA) have undertaken a recruitment process calling for interested consumers and advocates to join the Oversight Committee and Expert Working Groups. The response to this Expression of Interest was overwhelming, with a significant number of high quality applications received.

On Thursday 3 August 2017, Ms Kathy Mickan, Manager Consumer Engagement HCA, and Ms Kate Matthias, Project Lead Model of Care Expert Working Group, interviewed candidates and have provided the Oversight Committee with their recommendations. Invitations to join the Expert Working Groups will be extended to the successful applicants over the next week.

The SA Health Oakden Response Plan Oversight Committee would like to thank Kathy Mickan from HCA for coordinating this process.

Northern Adelaide Local Health Network Older Persons Mental Health Service

The Northern Adelaide Local Health Network Leadership Team – Supporting Older Persons Mental Health Service Residents Program

Northern Adelaide Local Health Network (NALHN) has commenced a new initiative for the residents of Northgate and Clements House. The purpose of this initiative is to assign each resident a 'guardian' within NALHN who will visit the residence and regularly review the resident's clinical record to ensure they are receiving the care required for their clinical, emotional and social wellbeing. Any concerns about the welfare of the residents will be raised and discussed with the clinical care team.

Consent has been sought from the families and/or guardians of each of the residents prior to the commencement of visits.

Although still in the early stages of implementation, the initiative has been very well received by residents who are being visited by their assigned NALHN representative.

Clements House

Clements House is continuing to provide care for residents with the support of the Multidisciplinary Leadership Team. Some residents are preparing to transition out to residential aged care facilities with wrap around services. The redevelopment of Clements House as a transitional care unit during the interim period is still undergoing consultation with staff and stakeholders, with possible locations for an alternative site under discussion.

Northgate House

This week a family member provided feedback about their loved one's experience at Northgate House, stating:

"This is a lovely environment; my loved one is getting more help than they would have in other nursing homes. They have ended up in the best place."

Residents are continuing to benefit from the developing approach to care, led by the Multidisciplinary Leadership Team, with new lifestyle programs, sensory approaches and collaboration with families and carers improving each week.

New nursing staff are currently being orientated to commence work in the near future. Orientation includes modules on Best Practice Care for people with Behavioural and Psychological Symptoms of Dementia (BPSD).

For more information

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