

Oakden Response Plan Oversight Committee

The SA Health Oakden Response Plan Oversight Committee was established in June 2017 to provide oversight and guidance to SA Health in implementing the six recommendations outlined in [The Oakden Report](#), which was undertaken by the Chief Psychiatrist as an independent statutory officer under s90 of the Mental Health Act 2009.

Those recommendations are:

- **Recommendation 1:** *Development of a specialised contemporary model of care for people over 65 years of age who live with the most severe forms of disabling mental illness and/or extreme behavioural and psychological manifestations of Dementia.*
- **Recommendation 2:** *The provision of appropriate infrastructure to implement the model of care.*
- **Recommendation 3:** *Development of a staffing model that utilises the full range of members of a multi- disciplinary service.*
- **Recommendation 4:** *Development of a new and appropriate clinical governance system.*
- **Recommendation 5:** *Ensuring there are people in senior leadership positions that can create a culture that values dignity, respect, care and kindness for both consumers and staff.*
- **Recommendation 6:** *Development of an action plan based on Trauma Informed Principles and the six core strategies developed by the National Centre for Trauma Informed Care (NCTIC).*

Six expert working groups were established to implement each of the recommendations.

Each group will have a focus on achieving contemporary services which are customer centric, developmental and best practice.

Closure of Clements House

Since the Chief Psychiatrist's Report was completed, SA Health has focussed on the safe transitioning of residents and closing all facilities at Oakden.

Over the past few months our clinicians have worked closely with families to relocate residents from Clements House into suitable residential care facilities.

As a result, on 22 September 2017 the final two residents of Clements House will transition to alternative residential care facilities including Northgate. This will then allow Clements House to be closed by the end of September 2017, and the Oakden Campus decommissioned.

Expert Working Groups Update

Recommendation 1: Statewide Model of Care Expert Working Group Update

The development of the Model of Care is progressing well.

On Thursday 7 August 2017, the State-wide Model of Care (MOC) Expert Working Group held two workshops to inform the development of the new State-wide MOC for older people

with severe and extreme behavioural and psychological symptoms of dementia (BPSD) and enduring mental illness.

The morning workshop was attended by 37 consumers, family members and advocacy group representatives. The afternoon workshop was attended by 60 SA Health staff and industry partners.

The workshop began with a brief presentation from Dr Duncan McKellar, Chair, State-wide Model of Care Working Group and presentations from Mr Paul Brown and Ms Elizabeth Owen, two lived experience representatives who both had relatives residing at the Oakden Campus.

During the workshop, attendees were asked to review and provide feedback about information at seven gallery walk stations:

- > Station 1: The Oakden Report
- > Station 2: Who are the new services for?
- > Station 3: What should the guiding principles be?
- > Station 4: Contemporary practice
- > Station 5: Places, pathways and partnerships
- > Station 6: How do we know we are doing a good job?
- > Station 7: Families and representatives as part of the care team.

Information gathered during the workshop has been analysed using thematic methodology.

Key messages arising from the analysis are:

- > The MOC should be person centred.
- > Each cohort of older persons described requires a separate MOC.
- > The services should be delivered as close as reasonable to a person's home.
- > The services need to be delivered in ways that support cultural diversity.
- > The services should also provide for people less than 65 years of age with severe and extreme BPSD.
- > The MOC needs to provide for older people in rural and remote areas.
- > The concept of the person, their family and the care team existing as a 'triangle of care' is prominent.
- > The MOC should be based on practices presented in the NSW and Butterfly models.
- > Explore options for partnerships with:
 - o OPMHS
 - o Geriatrics
 - o Advocacy agencies
 - o NGOs
 - o RACF sector
- > The KPIs established to measure the performance of the service should be person centred.

Valuable feedback and data was collected and incorporated by the Model of Care Expert Working Panel into a draft model of care document. Consultation will take place in the week commencing 25 September 2017

The aim is to have the state-wide Model of Care developed by October 2017. Once that has been established, plans will get underway to establish the requirements for the OPMHS new build.

Recommendation 2: New Facility / Building Expert Working Group Update

The first meeting of the New Facility / Building Expert Working Group is scheduled for 29 September 2017.

Recommendation 3: New Staffing Model Expert Working Group Update

The New Staffing Model Expert Working Group will develop out of the work being undertaken in the Model of Care Expert Working Group.



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Recommendation 4: Quality and Safety Expert Working Group Update

The Quality and Safety Expert Working Group held their initial meeting on 15 September 2017 and will meet again in October when they will be joined by David McGrath from McGrath Consulting.

Recommendation 5: Culture Expert Working Group Update

The first meeting of the Culture Expert Working Group is scheduled for the second week of October 2017. Mary Freer, from Freer Consulting, will be engaged to provide expert advice to the Culture Expert Working Group.

Recommendation 6: Restrictive Practices Expert Working Group Update

The Restrictive Practices Expert Working Group has met three times and made significant progress, including:

- The development of a draft project plan, which is due to be considered by the Oakden Response Plan Oversight Committee on 22 September 2017;
- The development of a draft Restrictive Practices Prevention Framework, which is due to be considered by the Oakden Response Plan Oversight Committee on 22 September 2017.
- The development and distribution to Older Persons' Mental Health staff two surveys: *Workforce Readiness for Change* and *Knowledge on Restraint and Seclusion*.

For more information

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