

Board Position Statement

HCA Project: Transforming Health Consumer and
Community Engagement Committee and Strategy
May 2015

Purpose

SA Health has provided a one-off grant to the Health Consumers Alliance of South Australia (HCA) to assist in 'kick starting' the Consumer and Community Engagement Committee and Strategy.

This Board Position Statement summarises how HCA will approach this project.

Partnering with SA Health to Transform Health

HCA is pleased to have the opportunity to partner with SA Health in Transforming Health. In undertaking this project HCA will:

- Remain consistent with our Vision, Mission and Values
- Operate in accordance with National Health and Safety & Quality Standard 2: Partnering with Consumers
- Maintain the role of facilitator, seeking at all times to enable and communicate consumer and community views
- Partner strategically with representative consumer and community organisations and groups to maximise reach in our communications
- Ensure we engage partners who represent, and are trusted by, vulnerable consumers
- Establish and maintain honest, accessible online information and communication
- Respect the lived experience of consumers
- Use evidence-informed consultation processes to inform planning, activities and recommendations
- Openly state if/how HCA's views as an organisation differ from those identified during public consultation
- Publicly identify the scope and limits of consultation and communication possible with the resources available
- Seek to ensure consumers and the community inform all aspects of Transforming Health through a strategic approach that goes beyond a communication strategy and works across the Transforming health governance structure and processes.

