

Oakden Response Plan Oversight Committee

The SA Health Oakden Response Plan Oversight Committee was established in June 2017 to provide oversight and guidance to SA Health in implementing the six recommendations outlined in [The Oakden Report](#), which was undertaken by the Chief Psychiatrist as an independent statutory officer under s90 of the Mental Health Act 2009.

Those recommendations are:

- **Recommendation 1:** *Development of a specialised contemporary model of care for people over 65 years of age who live with the most severe forms of disabling mental illness and/or extreme behavioural and psychological manifestations of Dementia.*
- **Recommendation 2:** *The provision of appropriate infrastructure to implement the model of care.*
- **Recommendation 3:** *Development of a staffing model that utilises the full range of members of a multi- disciplinary service.*
- **Recommendation 4:** *Development of a new and appropriate clinical governance system.*
- **Recommendation 5:** *Ensuring there are people in senior leadership positions that can create a culture that values dignity, respect, care and kindness for both consumers and staff.*
- **Recommendation 6:** *Development of an action plan based on Trauma Informed Principles and the six core strategies developed by the National Centre for Trauma Informed Care (NCTIC).*

Six expert working groups were established to implement each of the recommendations.

Each group will have a focus on achieving contemporary services which are customer centric, developmental and best practice.

Expert Working Groups Update

Recommendation 1: Statewide Model of Care Expert Working Group Update

The Draft Models of Care document has been completed, and was distributed for public consultation through SA Health and partner organisations on 5 October 2017.

Consultation data was incorporated into the final Draft Models of Care following the closing of the consultation process on 17 October 2017.

On 20 October 2017, the Oakden Oversight Committee discussed at length the Draft Models of Care document, and will have until 23 October to consider and approve its contents out of session.

Once endorsed by the Oakden Oversight Committee, the Models of Care document will be provided through the Office of the Chief Executive, SA Health to the Minister for Mental Health and Substance Abuse in the week commencing 23rd October.

Recommendation 2: New Facility / Building Expert Working Group Update

The New Facility/Building Expert Working Group convened for its first meeting on the 28th of September 2017.

A key input in the planning for the new facility is the Model of Care. A high level summary of the draft Model of Care was presented to the Expert Working Group, for discussion.

A preliminary briefing on the Model of Care has assisted in providing an indicative size and configuration of the New Facility, specifically a 24 bed capacity configured into four pods of six beds each. The amount of circulation and wandering space required was noted to be of particular importance. It was also noted that considerable work and consultation needs to be undertaken before commencing any detailed planning. A number of site options have been identified, however these all present their own challenges which need to be explored and worked through.

Fee proposals from Professional Service Contractors (PSC) (Architects) were sought, and the successful contractor was engaged on 17 October 2017. The intention is that over the following 8 weeks a high level feasibility exercise is undertaken in order for the Expert Working Group to advise the Oversight Committee by mid December 2017 on: 1) the scale of the new facility; and 2) the site most suitable to accommodate this facility.

The Expert Working Group is scheduled to meet on a fortnightly basis through to the end of 2017.

Recommendation 3: New Staffing Model Expert Working Group Update

The New Staffing Model Expert Working Group will commence immediately following the finalisation and approval of the Models of Care document.

Recommendation 4: Quality and Safety Expert Working Group Update

The Quality and Safety Expert Working Group held their initial meeting on 15 September 2017, which was co-chaired by Ms Judy Smith, Community representative and Ms Michele McKinnon, Executive Director, Quality, Information and Performance.

The Expert Working Group discussed the important aspects of clinical governance, reflected on what had occurred at Oakden, and ways to ensure it never happened again.

The Expert Working Group agreed upon a draft project plan, which includes:

- Information gathering
- Consultation and engagement
- Data analysis
- Framework development
- Draft framework and communication strategy
- Final report and framework (expected on / or around 15 December 2017)

The most recent meeting of the Expert Working Group occurred 17 October 2017, and involved a 2 hour session with Consultant David McGrath. Terms of Reference were also approved at this meeting.



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Recommendation 5: Culture Expert Working Group Update

The New Culture Expert Working Group met for the first time on 12 October 2017.

At the meeting, the purpose of the Expert Working Group was discussed and agreed upon, including the endorsement of the Terms of Reference and consensus it would examine ways to develop the professional culture of staff initially, with a view to establishing a framework that would be used with a much broader context across SA Health.

A Project Plan for the Expert Working Group will be developed, and will include:

- Contemporary practise
- Development of work force looking after OPMH patients
- Team Building and performance
- Values and beliefs (in terms of recruitment)
- Professional Reporting development
- Leadership Development
- Trauma Informed Practice - passionate care for the patient
- Staff development – Novice to expert.

Mary Freer, Freerthinking, provided the Expert Working Group with a summary of her expertise and experience including extensive experience developing culture change models, and compassion labs.

Expert Working Group members agreed to undertake a Literature Review to be provided at the next meeting for review.

Recommendation 6: Restrictive Practices Expert Working Group Update

The Restrictive Practices Expert Working Group continues regular meetings with a number of outcomes agreed which are currently undergoing implementation:

- Preliminary surveys assessing Readiness for Change and Beliefs and Attitudes to Restrictive Practices of all Older Persons Mental Health Service (OPMHS) staff are completed and the data is undergoing analysis.
- A workshop with key OPMHS staff has been completed for a baseline stocktake of culture, organisation and practice against the 6 Core Strategies for Trauma Informed Practice. A gap analysis has been completed.
- All OPMHS clinical staff will attend MAPA training over last two weeks of October, including training internal MAPA trainers as service champions and providing customised OPMHS training for all staff.
- A suite of reports developed in consultation with Risk and Safety and Quality officers have been commissioned to capture data and implement regular reports customised to OPMHS practice. These reports will be publicly displayed to all units to ensure accountability on progress and performance.

For more information

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