

# Oakden Response Plan Oversight Committee

The SA Health Oakden Response Plan Oversight Committee was established in June 2017 to provide oversight and guidance to SA Health in implementing the six recommendations outlined in [The Oakden Report](#), which was undertaken by the Chief Psychiatrist as an independent statutory officer under s90 of the *Mental Health Act 2009*. Six expert working groups were established to implement each of the recommendations. Each group has a focus on achieving contemporary services that are customer centric, developmental and best practice.

## Expert working groups update

### Recommendation 1: Statewide Model of Care Expert Working Group Update

The Oakden Response Models of Care Project: Phase 1 comes under Recommendation 1 and incorporates:

- > Older Persons' Mental Health Service Non-Acute Framework Overview
- > Services for people with behavioural and psychological symptoms of dementia
- > Interim service requirements

The draft model of care is currently before the Minister for Mental Health and Substance Abuse for consideration.

The Model of Care Expert Working Group is continuing work on Phase 2, which includes models for:

- > severe and enduring mental illness
- > regional and remote populations.

A report on Phase 2 will be presented to the Oversight Committee by 22 December 2017.

### Recommendation 2: New Facility / Building Expert Working Group Update

High level concept planning for a single 24-bed facility has commenced, following the finalisation of the draft model of care by the Model of Care Expert Working Group. A search for a location for the 24-bed facility is underway.

The Expert Working Group visited the newly completed Aged Acute Mental Health Unit at Flinders Medical Centre, Ward 18V, in November 2017, to inspect design elements that might be appropriate for the new facility.

A workshop for Expert Working Group was held on 14 November 2017 to explore requirements for the new requirements and how it might be configured to suit the model of care. A second planning session, scheduled for 28 November 2017, aims to clarify the general facility size and layout with the possible site options.



### **Recommendation 3: New Staffing Model Expert Working Group Update**

The Staffing Expert Working Group had its first meeting on 3 November 2017. Representation on the group reflects the need for a multi-disciplinary staffing model to support the delivery of care.

Four meetings have been scheduled to date to work on staffing models for nursing, medical and allied health.

The last meeting is scheduled for 14 December 2017. It is anticipated that the final staffing models will be submitted to the Oversight Committee by 22 December 2017.

### **Recommendation 4: Quality and Safety Expert Working Group Update**

Following the second Expert Working Group on 17 October 2017, a research exercise has started to gather relevant information from Local Health Networks and SA Health related to clinical governance reporting and accountability structures.

A comprehensive consultation and engagement process with each Local Health Network's clinical governance leaders, Mental Health Directors and Older Persons' Mental Health Services leads will be concluded in time to report findings at the next Expert Working Group meeting on 20 November 2017.

### **Recommendation 5: Culture Expert Working Group Update**

The Culture Expert Working Group considered a literature review at its most recent meeting on 26 October 2017. A decision was made by the Expert Working Group to conduct a series of gallery walks in November 2017 to guide the development of a culture framework that will address and promote respectful behaviours, team building and effective team work, values-based leadership, providing and receiving constructive feedback, effective problem solving and positive communication.

### **Recommendation 6: Restrictive Practices Expert Working Group Update**

The Restrictive Practices Expert Working Group continues to have regular meetings with a number of important initiatives well underway:

- > The development of the Reducing Restrictive Practices Implementation Plan, which was considered and approved by the Oakden Response Plan Oversight Committee on 17 November 2017.
- > The Western Australia and New South Wales Older Persons' Services have agreed to explore peer benchmarking with South Australia.
- > Weekly reports showing past week and trending data will soon be displayed and visible to staff, consumers, carers and visitors to 1H Lyell McEwin Hospital, and Beachside and Woodlands at Northgate House. This will enable transparency and engage staff in meaningful monitoring of performance, management of challenges, and celebration of successes on a weekly basis.
- > Fifty-four Northgate House and 1H staff have completed Managing Aggressive and Potential Aggressive (MAPA) training. This has included nursing, medical and allied health staff. The two Older Persons Mental Health Services (OPMHS) MAPA trainers will develop a training schedule to deliver training to staff who haven't yet received it and provide capacity throughout 2018 for training of new OPMHS staff and refresher training for staff.

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For more information

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