



Recruitment to the Consumer Advisory Council

The Northern Adelaide Local Health Network (NALHN) is currently seeking applications from people who live and work in the northern region to join the **NALHN Consumer Advisory Council**.

The NALHN region includes the health services provided by the Lyell McEwin and Modbury hospitals, Watto Paruna Aboriginal Health Services, adult community mental health services and GP Plus Clinics at Elizabeth and Modbury.

NALHN recognises that improving the way people in the northern region access and interact with health services helps to improve overall health and wellbeing.

It is important the diverse community population of the northern region contribute to decisions about NALHN services with a willingness to work with NALHN to improve services. By joining the **Consumer Advisory Council** people have the chance to be part of changes that can benefit everyone who uses the NALHN services.

The **Consumer Advisory Council** currently has 4 vacancies.

What is the NALHN Consumer Advisory Council?

The NALHN Consumer Advisory Council commenced in 2014 after a successful merger between the respective Consumer Advisory Council's at Modbury and Lyell McEwin hospitals.

There has been a proud history of active consumer engagement and input into decisions about health services in NALHN and more broadly in South Australia by individual and collective members from the Consumer Advisory Council. The NALHN Consumer Advisory Council has recently been congratulated in the ACHS Accreditation review in October 2018 for the effective role of consumer engagement in NALHN.

Other examples include:

- ✓ Contributing to the development and design of the SpARC facility at Modbury
- ✓ NALHN accreditation – involved in preparation and meeting with surveyors
- ✓ CALD Conference – involved in planning of program
- ✓ Wheelchair availability – instrumental in purchase of additional wheelchairs for patient transport
- ✓ Previous consumer contribution into the new RAH

Members of the **Consumer Advisory Council** meet regularly and contribute to the safety and quality of NALHN health services. Membership on the Consumer Advisory Council is for a 3 year term.

The following are *key expectations* of members on the Consumer Advisory Council:

- ✓ Active participation in monthly meetings of the Consumer Advisory Council with a commitment to undertake agreed actions
- ✓ Active participation on short term project or ongoing NALHN committees
- ✓ Flexibility to attend meetings during the week



Members of the NALHN **Consumer Advisory Council** have an interest in sharing information, insights and experiences in a helpful way that others can learn from; can work together with a variety of other people including staff of the NALHN services.

NALHN believes that an effective **Consumer Advisory Council** reflects the diversity of the people of the northern region and the broader community. A diverse membership ensures that the decisions being made considers culturally appropriate health care and sensitivity to social and cultural preferences.

Training, induction and orientation to NALHN and the **Consumer Advisory Council** are compulsory and will be provided.

Consumer Advisory Council members are reimbursed for their time and will be paid in line with current sitting fees and Reimbursement for External Members of SA Health Committee's [Policy Directive](#).

How do I join the NALHN Consumer Advisory Council?

Complete the following Application Form. If you are unable to complete an online application please contact the NALHN Consumer Engagement Service on **1300 013 988** for assistance.

The application will ask you to identify current or previous involvement with community or service committees or special interest groups so NALHN can recognise your areas of skills and interest.

A National Police Check and a personal reference are required.

Applications Close on Friday 18 January 2019

Selection process

Applicants for the **Consumer Advisory Council** who are shortlisted will be invited to participate in an interview with the Chair of the Consumer Advisory Council and a staff member of NALHN.

All applicants will be notified of the outcome of the interview process.

If completing the Application in a hard copy, please return to:

BY POST:

Attention: Consumer and Administration Officer
Consumer Engagement Service
30 Gawler Street SALISBURY SA 5108

Or

EMAIL: NALHNCAS@sa.gov.au

NB: The Consumer Engagement Service will store your personal details securely and in accordance with the SA Health Privacy Policy

Bernice Gray

Director Consumer Experience and Community Engagement
NORTHERN ADELAIDE LOCAL HEALTH NETWORK